

Donation Refund Policy

TYS follows a reliable refund policy to let our donors feel privileged about their association with us. We take utmost care about processing donations as per the mandates signed by our donors in the donor forms, both offline and online. But in case of an unlikely event of an erroneous deduction, or if a Donor has paid by oversight twice or If the Donor wants to cancel/deduct the donation, TYS will respond within 7 working days from the date of receiving the complaint from donor. The timely refund of the wrongly deducted amount will depend on type of card used during transaction. We would require a proof of deduction of the donation amount and a written communication for refund from the donor within two days after donation.

- In such cases if the receipt already has been issued, then the Donor need to return the original receipt at our official address.
- In the case of tax exemption certificate already issued, refund will not be possible.
- We can be contacted for refund request through post or by email as per the details provided under CONTACT US information elsewhere in this page.
- Any disputes relating to these terms and conditions shall be subject to BalangirDistrict HQ under Odisha state jurisdiction of the courts of [India].

Disputes if any may be brought to the notice of the Chief Functionary who can be contacted at the details given below in this document.

Contact Us:

Chief Functionary

Administrative Office

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